H-1310.1			

## HOUSE BILL 1821

58th Legislature

2003 Regular Session

By Representatives Sullivan, Ahern, O'Brien, Nixon, Hunt and Wood
Read first time 02/11/2003. Referred to Committee on Commerce & Labor.

- 1 AN ACT Relating to the regulation of sweepstakes; amending RCW
- 2 19.170.010, 19.170.020, and 19.170.050; adding new sections to chapter
- 3 19.170 RCW; creating a new section; and repealing RCW 19.170.030 and
- 4 19.170.040.

8

9

State of Washington

- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 19.170.010 and 1991 c 227 s 1 are each amended to read 7 as follows:
  - (1) The legislature finds that deceptive promotional advertising of prizes is a matter vitally affecting the public interest for the purpose of applying the consumer protection act, chapter 19.86 RCW.
- 11 (2) Deceptive promotional advertising of prizes is not reasonable 12 in relation to the development and preservation of business. A 13 violation of this chapter is an unfair or deceptive act in trade or 14 commerce for the purpose of applying the consumer protection act, 15 chapter 19.86 RCW, and constitutes an act of deceptive promotional 16 advertising.
- 17 (3) This chapter applies to a promotion offer, contest, skill contest, or sweepstakes:

p. 1 HB 1821

1 (a) ((Made)) Offered through any means to a person in Washington 2 for any commercial purpose;

3

4

6

13

14

15

16

17

2223

24

2526

27

28

2930

31

32

- (b) Used to induce or invite a person to come to the state of Washington to claim a prize, attend a sales presentation, meet a ((promoter,)) sponsor, salesperson, or their agent, or conduct any business in this state; or
- 7 (c) Used to induce or invite a person to contact by any means a 8 ((<del>promoter,</del>)) sponsor, salesperson, or their agent in this state.
- 9 **Sec. 2.** RCW 19.170.020 and 1991 c 227 s 2 are each amended to read 10 as follows:
- 11 Unless the context clearly requires otherwise, the definitions in 12 this section apply throughout this chapter.
  - (1) "Contest" means any game, competition, giveaway, promotion, promotional offer, drawing, sweepstakes, or plan that holds out or offers to prospective participants the opportunity to receive or compete for gifts, prizes, or gratuities, but not any activity of licensees regulated under chapter 9.46 RCW.
- (2) "No purchase necessary message" means the following statement,

  set apart and in at least ten-point bold-faced type: "No purchase or

  payment of any kind is necessary to enter or win this (sweepstakes or

  contest)."
  - (3) "Official rules" means the formal printed statement of the rules for the sweepstakes or contest, which statement shall be printed in contrasting type face and at least ten-point type.
  - (4) "Person" means an individual, corporation, the state or its subdivisions or agencies, business trust, estate, trust, partnership, association, cooperative, or any other legal entity.
  - ((\(\frac{(2)}{1}\))) (5) "Prize" means ((a gift, award, travel coupon or certificate, free item, or any other item offered in a promotion that is different and distinct from the goods, service, or property promoted by a sponsor. "Prize" does not include an item offered in a promotion where all of the following elements are present:
- 33 (a) No element of chance is involved in obtaining the item offered in the promotion;
- 35 (b) The recipient has the right to review the merchandise offered 36 for sale without obligation for at least seven days, and has a right to

obtain a full refund in thirty days for the return of undamaged merchandise;

- (c) The recipient may keep the item offered in the promotion without obligation; and
- (d) The recipient is not required to attend any sales presentation or spend any sum in order to receive the item offered in the promotion.
  - (3) "Promoter" means a person conducting a promotion.

- (4) "Promotion" means an advertising program, sweepstakes, contest, direct giveaway, or solicitation directed to specific named individuals, that includes the award of or chance to be awarded a prize.
- (5))) cash or an item or service of monetary value that is offered or awarded to a person in a real or purported sweepstakes or contest.
- (6) "Represent" and "representation" includes express statements and the implications and inferences that would be drawn from those statements, taking into account the context in which the representation is made, including, but not limited to, emphasis, font, size, color, location, and presentation of the representation and any qualifying language. If the representation is made on or visible through a mailing envelope, the context in which the representation is to be considered, including any qualifying language, shall be limited to that which is visible without opening the mailing envelope.
- (7) "Offer" means a written notice delivered by hand, mail, electronic mail, or other ((print)) medium offering goods, services, or property made as part of a ((promotion)) contest to a person based on a representation that the person may be awarded, has been awarded, or will be awarded, a prize.
- ((\(\frac{(+6+)}{6}\))) (8) "Specially selected" means a representation that a person is a winner, a finalist, in first place or tied for first place, or otherwise among a limited group of persons with an enhanced likelihood of receiving a prize.
- (9) "Sponsor" means a person who conducts a contest or a person on whose behalf a ((promotion)) contest is conducted to promote or advertise goods, services, or property of that person, or a person who offers, by means of an offer, a prize to another person in this state in conjunction with any real or purported sweepstakes or contest that requires or allows, or creates the impression of requiring or allowing, the person to purchase any goods or services or pay any money as a

p. 3 HB 1821

condition of receiving, or in conjunction with allowing the person to receive, use, compete for, or obtain a prize or information about a prize.

- (10) "Sweepstakes" means any competition, giveaway, drawing, plan, or other selection process or other enterprise or promotion in which anything of value is awarded to participants by chance or random selection that is not otherwise unlawful under other provisions of law, but not any activity of licensees regulated under chapter 9.46 RCW.
- $((\frac{(7)}{)})$  (11) "Simulated check" means a document that is not currency or a check, draft, note, bond, or other negotiable instrument but has the visual characteristics thereof. "Simulated check" does not include a nonnegotiable check, draft, note, or other instrument that is used for soliciting orders for the purchase of checks, drafts, notes, bonds, or other instruments and that is clearly marked as a sample, specimen, or nonnegotiable.
- ((+8)) (12) "Continuing obligation check" means a document that is a check, draft, note, bond, or other negotiable instrument that, when cashed, deposited, or otherwise used, imposes on the payee an obligation to enter into a loan transaction. This definition does not include checks, drafts, or other negotiable instruments that are used by consumers to take advances on revolving loans, credit cards, or revolving credit accounts.
  - $((\frac{9}{1}))$  (13) "Verifiable retail value" means:
- (a) A <u>bona fide</u> price at which a ((<del>promoter or</del>)) sponsor can demonstrate that a substantial number of prizes have been sold at retail in the local market by a person other than the ((<del>promoter or</del>)) sponsor; or
  - (b) If the prize is not available for retail sale in the local market, the retail fair market value in the local market of an item substantially similar in each significant aspect, including size, grade, quality, quantity, ingredients, and utility; or
  - (c) If the value of the prize cannot be established under (a) or (b) of this subsection, then the prize may be valued at no more than three times its cost to the ((promoter or)) sponsor.
- $((\frac{10}{10}))$  (14) "Financial institution" means any bank, trust company, savings bank, savings and loan association, credit union, industrial loan company, or consumer finance lender subject to

- regulation by an official agency of this state or the United States, and any subsidiary or affiliate thereof.
- 3 (15) "Skill contest" means a puzzle, game competition, or other 4 skill contest in which:
  - (a) A prize is awarded or offered;

5

20

21

2223

24

2526

27

28

2930

31

32

3334

35

36

- 6 (b) The outcome depends predominantly on the skill of the 7 contestant; and
- 8 (c) A purchase, payment, or donation is required, or implied to be 9 required, to enter the skill contest.
- 10 (16) "Covered communication" includes any direct mail, electronic
  11 mail, or other communication made by a medium that offers an
  12 opportunity to consumers in this state to enter a skill contest, refers
  13 to an opportunity to enter a skill contest, or is used during the
  14 course of a skill contest.
- NEW SECTION. Sec. 3. A new section is added to chapter 19.170 RCW to read as follows:
- 17 PROHIBITED PRACTICES. A sponsor of a contest may not:
- 18 (1) Make any false or misleading statements or representations in 19 or as a part of any contest;
  - (2) Require a person to pay the sponsor or any other person money or any other consideration as a condition of awarding the person a prize, or as a condition of allowing the person to receive, use, compete for, or obtain a prize or information about a prize. These payments include but are not limited to shipping fees, deposits, handling fees, payment for one item in order to receive another at no charge, or the purchase of another item or the expenditure of funds in order to make meaningful use of the item awarded in the promotion. The payment of any applicable state or federal taxes by a recipient directly to a government entity is not a violation of this section;
  - (3) Represent that a person has won or unconditionally will be the winner of a prize or use language that may lead a person to believe he or she has won a prize, unless the person will be given the prize without obligation;
  - (4) Represent that an item is a prize or that a person has been selected by chance if all or substantially all of the recipients of an offer in a contest receive items of the same or similar value;

p. 5 HB 1821

1 (5) Represent that a recipient was specially selected unless it is 2 true and not misleading;

- (6) Subject sweepstakes or contest entries not accompanied by an order for products or services to any disability or disadvantage in the winner selection process to which an entry accompanied by an order for products or services would not be subject;
- (7) Represent that an entry in a sweepstakes or contest accompanied by an order for products or services will be eligible to receive additional prizes or be more likely to win than an entry not accompanied by an order for products or services, or that an entry not accompanied by an order for products or services will have a reduced chance of winning a prize in the sweepstakes or contest;
- (8) Represent that a person will have an increased chance of receiving a prize by making multiple or duplicate purchases, payments, or donations, or by entering a sweepstakes or contest more than one time;
- (9) Represent that a person is being notified a second, subsequent, or final time of the opportunity to receive or compete for a prize, unless the representation is true;
- (10) Represent that an offer is urgent or otherwise convey an impression of urgency by use of description, narrative copy, phrasing on a mailing envelope, or similar method, unless there is a limited time period in which the recipient must take some action to claim or be eligible to receive a prize, and the date by which such action is required appears immediately adjacent to each representation of urgency; in the same type size and boldness as each representation of urgency;
  - (11) Deliver, or cause to be delivered, an offer that:
- (a) Simulates or falsely represents that it is a document authorized, issued, or approved by any court, official, or agency of the United States or any state or by any lawyer, law firm, or insurance or brokerage company, certified public accountant, or notary public; or
- (b) Creates a false impression as to its source, authorization, or approval;
- (12) Represent that an offer is being delivered by any method other than bulk mail unless that is the case, or otherwise misrepresent the manner in which the offer is delivered;
- 37 (13) Misrepresent in any manner the likelihood or odds of winning

any prize or misrepresent in any manner the rules, terms, or conditions of participation in a sweepstakes or contest;

1 2

3

5

6 7

8

9

10

24

27

34

- (14) Require the person to purchase insurance as a condition of claiming a prize;
- (15) Include a prize in an offer when the sponsor knows or has reason to know that the prize will not be available in a sufficient quantity based upon the reasonably anticipated response to the offer;
- (16) Represent that a person has won a prize if there are any conditions that must be met or events that must occur before the person is a winner; or
- (17) Represent that a person may be or may become a winner of a 11 12 prize, characterize the person as a possible winner of a prize, or 13 represent that the person will, upon the satisfaction of some condition 14 or the occurrence of some event or other contingency, become the winner of a prize, unless the material conditions necessary to make the 15 16 representation truthful are disclosed. Such disclosures must be 17 presented in the same type face, size, color, style, and font and presented in such a manner that they are an integral part of the 18 19 representation and not separated from the remainder of the representation by intervening words, graphics, colors, or excessive 20 21 blank space.
- NEW SECTION. Sec. 4. A new section is added to chapter 19.170 RCW to read as follows:

MANDATORY DISCLOSURES. A sponsor must disclose in an offer:

- 25 (1) That the recipient has not won a prize, unless the person will receive the prize without meeting any conditions;
  - (2) The no purchase necessary message;
- 28 (3) The verifiable retail value of each prize:
- 29 (a) Stated in United States dollars, indicated in arabic numerals, 30 and preceded by a dollar sign; and
- 31 (b) Printed immediately adjacent to the first identification of the 32 prize to which it refers and in the same type size and boldness as the 33 reference to the prize;
  - (4) The odds of receiving each prize:
- 35 (a) This statement must include, for each prize, the total number 36 of prizes to be given away and the estimated odds of winning each prize

p. 7 HB 1821

based upon the following formula: "... (number of prizes) out of
... (number of) offers distributed"; and

3

4 5

6 7

8

9

10 11

12

23

2425

- (b) This information shall be presented immediately adjacent to the first identification of the prize to which it refers and in the same type size and boldness as the reference to the prize;
  - (5) The name or names of each sponsor, the street address of each sponsor's principal place of business, and the street address at which each sponsor may be contacted;
- (6) Any restrictions on any prize, with a complete description of the restriction. If travel is awarded as any part of any prize, any conditions or restrictions on travel dates, travel times, classes of travel, airlines, accommodations, travel agents, or tour operators;
- 13 (7) The official rules for the sweepstakes or contest, which must 14 include:
- 15 (a) A clear and conspicuous disclosure of the odds for winning each prize;
- 17 (b) The number of rounds or levels that may be necessary to 18 complete the contest and determine winners;
- 19 (c) The date or dates on or before which the contest will terminate 20 and upon which all prizes will be awarded;
- 21 (d) The method of determining prize winners in the case of a tie; 22 and
  - (e) All rules, regulations, terms, and conditions of the contest;
  - (8) The deadline for submission of an entry to be eligible to win each prize; and
- (9) If a ticket, the offer itself, a token, number, lot, or other device used to determine winners in a particular promotion must be presented to a sponsor, in order to claim or redeem a prize. This condition must be disclosed clearly on the first page of the offer.
- NEW SECTION. Sec. 5. A new section is added to chapter 19.170 RCW to read as follows:
- 32 SKILL CONTESTS. (1) The sponsor of a skill contest shall not:
- 33 (a) Represent, in a covered communication, that the recipient has 34 won, is the winner of, or will be the winner of, a skill contest 35 unless:
- 36 (i) The recipient has won or will be determined to be the winner;
- 37 (ii) The representation is not false, deceptive, or misleading;

1 (iii) The prize and its value are clearly and conspicuously 2 disclosed in the representation itself; and

- (iv) Any action that the recipient must take to receive or obtain the prize is set forth in readily understandable terms and the action does not affect the recipient's entitlement to receive or obtain the prize;
- (b) Represent, in a covered communication, that the recipient may already be or may become a winner, characterize the recipient as a possible winner, or represent that the recipient will, upon the satisfaction of some condition or the occurrence of some event or other contingency, become the winner of a skill contest, unless the sponsor or promoter of a skill contest clearly and conspicuously discloses:
  - (i) That a winner of the contest has not yet been determined; and
- (ii) All conditions necessary to win the contest, so as to render the representation fair, true, and not misleading;
  - (c) Request, in a covered communication, information or action from the recipient that would be of use or is represented as being of use in the event the recipient has won a prize, unless the recipient has won a prize and such information or action is necessary to deliver the prize;
  - (d) Use, in a covered communication, a personalized simulated check or other payment device, such as a depiction of a deposit slip or electronic funds transfer receipt, to represent any prize;
  - (e) Misrepresent the likelihood or chance of winning a skill contest or prize;
  - (f) Represent, in a covered communication, that skill contest prize awards are or may be distributed to anyone other than to a winner of a skill contest;
  - (g) Misrepresent, in a covered communication, that its employees or others acting on its behalf, real or fictitious, have personal feelings concerning a personal relationship with, or will take or refrain from taking any action relating to, the recipient of the communication;
  - (h) Misrepresent that a recipient has an advantage over other contestants;
  - (i) Misrepresent, on the outside of the envelope, the method of delivery of any covered communication, including, but not limited to, misrepresenting that the delivery is being made by courier, overnight

p. 9 HB 1821

- mail, special delivery, express mail, hand delivery, registered or certified mail, or by any other form of expedited delivery, or otherwise misrepresenting the urgency with which it is sent;
  - (j) Use stamps, labels, symbols, bar codes, or other elements that resemble indicia or forms used by an entity such as the United States postal service, a government agency, a private courier, delivery service, or a financial institution, unless the element is genuine and required by such other entity;
- 9 (k) Make reference to any law or regulation, pertaining to the use 10 of the mail or to the operation of a skill contest, that is visible on 11 the unopened envelope in which a covered communication is contained, 12 unless such statement and such placement is required by law;
  - (1) Misrepresent the number of persons eligible for a skill contest or a prize, any limitations on eligibility for a skill contest or a prize, or the method by which the recipient was selected to receive an offer to enter a skill contest or to compete for a prize;
    - (m) Misrepresent that the recipient:
  - (i) Has a better chance of winning a skill contest than other participants who are at the same stage of the contest;
  - (ii) Has advanced beyond participants who are or will be at the same stage in the contest; or
- (iii) Has a status in the skill contest that is superior to other participants who are or will be at the same stage;
  - (n) Represent that each participant has an equal aptitude for winning a skill contest;
    - (o) Misrepresent that:

4 5

6 7

8

13

14

15 16

17

18

19

2021

24

25

2627

- (i) A recipient has advanced in a skill contest;
- 28 (ii) That the field of contestants in a skill contest has been 29 winnowed; or
- 30 (iii) That a recipient's status in a skill contest has otherwise 31 improved in a substantive way;
- (p) Represent that a recipient has advanced in a skill contest, that the field of contestants in a skill contest has been winnowed, or that a recipient's status in a skill contest has otherwise improved in a substantive way, such as by representing that a recipient is "tied" for any position or status in a skill contest, is now eligible for a round subsequent to the entry round of a skill contest, or is

participating in or eligible for a tie-breaker round, unless the representation also clearly and conspicuously discloses:

1 2

- (i) The fact that there are many others who hold the same status as the recipient;
  - (ii) The manner in which the recipient's status has improved; and
- 6 (iii) All facts necessary to make the representation truthful and 7 not misleading;
  - (q) Represent that a recipient's likelihood of winning a skill contest is based, in whole or in part, on chance or luck;
  - (r) Represent that a recipient's likelihood of winning a skill contest is based on anything other than the individual effort and skills required to compete successfully in the skill contest;
  - (s) Represent, in a covered communication, that the recipient of the communication has characteristics or skills that indicate an enhanced chance of winning a skill contest, such as characteristics or skills that are similar to the characteristics or skills of past winners in a skill contest, unless the recipients have objectively demonstrated characteristics or skills needed to win the contest;
  - (t) Misrepresent the degree of skill, knowledge, or ability required to compete effectively for winning a prize;
  - (u) Use any writing that simulates or resembles a legal document such as an affidavit, certification, release, or legal notice;
  - (v) Represent that a recipient is being notified a second or subsequent time of the opportunity to compete for a prize, unless the representation is true;
  - (w) Represent that a recipient is being notified a final time of an opportunity to compete for a prize, unless a previous notification of that opportunity was sent to the recipient and no further opportunity to compete in that contest will be offered;
- 30 (x) Misrepresent a prize nor represent separate or multiple contest 31 or game prizes as a single prize;
  - (y) Solicit any charge, fee, or bonus fee in connection with a skill contest, or any portion thereof, that is not clearly and conspicuously disclosed in the official rules;
  - (z) Represent that an entrant's chance of receiving a prize or the amount of the prize will increase by submitting identical entries in the same contest, except this will not preclude the sponsor of a skill

p. 11 HB 1821

contest from returning those entry and bonus fees directly related to the person's submission of the winning entry;

1

3

4

5

6 7

21

22

2324

25

2627

28

29

30

3132

33

3435

3637

- (aa) Represent that any deadline applies to the return of an entry in any level of a skill contest other than the date by which all entries must be received. Nothing in this subsection prevents the sponsor of a skill contest from making general requests for prompt responses that do not specify any deadlines;
- (bb) Offer in a skill contest any puzzle or other game that does 8 not require bona fide skill to complete correctly. If the sponsor of 9 a skill contest offers skill contests consisting of multiple levels or 10 rounds, the sponsor of a skill contest shall ensure that the level of 11 12 difficulty in each level or round increases in a systematic and 13 consistent manner. If fifteen percent or more of the contestants are 14 eliminated at the initial or entry level, the requisite skill will be presumed, provided that the fifteen-percent elimination rate can be 15 16 demonstrated by empirical data. In subsequent rounds, the sponsor of 17 a skill contest shall further be entitled to the presumption of bona fide skill if they can demonstrate that at least twice the percentage 18 of contestants fail to advance from that round as failed to reach the 19 round in question; 20
  - (cc) Knowingly sell, rent, exchange, transfer, or otherwise furnish to, or purchase from other persons, customer age or telephone contact information or financial data disclosed in connection with a skill contest. Also, the sponsor of a skill contest shall not provide list renters the ability to select names based on customer age, telephone contact information, or financial data. For purposes of this subsection, financial data includes credit card numbers, bank account numbers, other payment device numbers, and a customer's purchase history, except that the sponsor or promoter of a skill contest may disclose dollars spent per customer within ninety days prior to the date such information is furnished or purchased;
  - (dd) Provide, over the telephone, answers or assistance in completing the puzzles offered in a skill contest, beyond explaining the skill contest rules;
  - (ee) Make customer lists available to others unless such list rental agreements between the sponsor or promoter of a skill contest and list renters prohibit telematching the names or addresses on the

customer lists and using such lists for telephonic solicitation of any
kind;

- (ff) Make telephone numbers of customers available to others, offer lists of customers' names or addresses in segments based on the customers' ages, or offer any names or addresses of customers;
- (gg) Mail or otherwise make a covered communication to a person who has made payments of one thousand five hundred dollars or more in response to covered communications within a twelve-month period beginning with the first day of the first month of the calculation and ending with the date on which the payment is made. The sponsor of a skill contest shall not mail or otherwise make a covered communication to any person who has made, in any time period, payments of three thousand five hundred dollars or more in response to a covered communication; and
- (hh) Represent, in a covered communication or by any other means, that its representations, solicitations, practices, goods, or services have the sponsorship or approval of any court or the attorney general of any state or any other judicial or governmental authority unless expressly authorized or required by such authority.
  - (2) The sponsor of a skill contest shall:

- (a) Maintain a do not contact list. The do not contact list is an accurate and up-to-date list of all persons who request to be removed from the sponsor of a skill contest's mailing list. The sponsor of a skill contest shall provide, in covered communications, a clear and conspicuous notice of the procedure by which a recipient's name may be removed from the sponsor of a skill contest's active mailing list. In maintaining the do not contact list, the sponsor of a skill contest:
- (i) Shall accept do not contact requests made by mail to an address identified in the offer. The sponsor of a skill contest shall accept do not contact requests made directly by the recipient or made on behalf of the recipient by a guardian, conservator, primary caregiver, family member, legal representative, or by the state attorney general;
- (ii) May require that the requestor verify the do not contact request in writing. The sponsor of a skill contest shall not include in any other communications inducements to request removal from the do not contact list;
- 37 (iii) Shall add to the do not contact list the name and address 38 provided in any such request together with all variations of the name

p. 13 HB 1821

and address that the sponsor has, with reasonable diligence, identified or identifies in the future as being the same customer. The sponsor of a skill contest shall maintain a record of all do not contact requests in such form or forms as shall permit the permanent suppression of such names and addresses from future covered communications;

1 2

- (iv) Shall not accept any entries from any persons having the same name and address that appear on its do not contact list. The sponsor of a skill contest shall exclude all names and addresses on the do not contact list from all lists of names and addresses used to select recipients for covered communications, other than billing and collections communications for open orders and customer service communications that contain no promotional material, and from all lists of names and addresses made available for use by others for marketing purposes. The sponsor of a skill contest shall also exercise reasonable diligence to ensure that the names and addresses on its do not contact list are suppressed from each and every new list obtained, rented, or used; and
- (v) Shall ensure that the do not contact request is given effect by forty-five days after receipt of the request and shall keep the request in effect until the sponsor receives notice to the contrary from the recipient. However, in any case in which the original request was made by a legal representative of the person or the state attorney general, the request shall be changed only upon notice from the same or another legal representative or the attorney general, respectively;
- (b) In the case of a tie, have the option to split prizes among the finalists, provided that no winning entrant shall be awarded a greater share of the prize than any other winning entrant, regardless of whether an entrant submitted more than one winning entry. The sponsor of a skill contest may engage in additional rounds in order to establish one final winner provided that they do not charge fees beyond those disclosed in the initial offer and such additional rounds have been clearly and conspicuously disclosed in the rules of the initial and all subsequent skill contest offers; and
- (c) Include in each covered communication that requires, appears to require, solicits, or appears to solicit, the payment of any money related to a skill contest or game or contains an opportunity to enter a skill contest, game, or round, including, but not limited to, bonus

opportunities, a separate insert, devoid of any marketing copy, titled "Official Contest Rules, Contest Facts, and Refund Policy." The standalone insert shall contain the following three sections:

1 2

- (i) The contest rules, appearing in at least ten-point type and containing the following material facts set forth in a clear and conspicuous manner and in separately enumerated paragraphs that are divided by the equivalent of a line of clear space. The contest rules shall include:
- (A) The name of the skill contest and game, if applicable. Nothing in this subsection prohibits a single set of contest rules from covering multiple games as long as it clearly and conspicuously discloses that fact;
- (B) The maximum number of rounds or levels, if the skill contest has more than one round or level and a statement to the effect that one or more additional rounds may be necessary to produce the final winner or winners, if such is the case;
  - (C) The date the final winner or winners will be determined;
- (D) A complete and accurate description of all fees charged for participation in the skill contest, and a complete and accurate description of all fees requested for optional bonus prize amounts. Such description shall include both the amount and the purpose of each fee required or requested during the skill contest. The paragraph containing this disclosure shall begin with the title "Required and Optional Fees" and shall appear in a font that is more readily noticeable than the body of the paragraph;
- (E) If the skill contest involves multiple rounds of increasing difficulty, a representative example illustrative of the skills required to compete in the contest offered, including an actual depiction of a final tie-breaking round and a bona fide winning entry from a similar or identical skill contest with a description of the instructions for accurately completing that puzzle. The word "SAMPLE" may be superimposed over the examples but not in a manner that would disguise or mislead as to the degree of difficulty posed by the final tie-breaker round or skill necessary to complete a winning entry;
- (F) The estimated number and percentage of contestants expected to successfully complete each round of the skill contest relative to the original number of contestants anticipated and the estimated number of contestants expected to advance to the next round followed by the

p. 15 HB 1821

- 1 percentage the number of successful entrants represents of the total
- 2 entrants into each round of the skill contest. This disclosure shall
- 3 provide the required information in a uniform and consistent manner.
- 4 The paragraph containing this disclosure shall begin with the title
- 5 "Estimated Number of Contestants" and shall appear in a font that is
- 6 more readily noticeable than the body of the paragraph;
- 7 (G) The identity of and a description of the qualifications of the 3 judges and their relationship to the sponsor of a skill contest;
  - (H) The method used in judging;

9

12

13

14

18 19

20

2122

23

2425

2627

28

2930

- 10 (I) The name and address of the sponsor offering the skill contest, 11 or the sponsor's agent, if applicable;
  - (J) A complete and accurate description of prizes;
  - (K) A description of all material restrictions;
    - (L) A description of the sponsor's refund policy;
- 15 (M) A complete, accurate, and nonmisleading description of the 16 effects of multiple entries, at the initial and any other tie-breaker 17 rounds, by participants;
  - (N) The historical or anticipated percentage of entry fees that are paid out in prizes or awards;
    - (0) The manner in which any prize will be paid and a disclosure if multiple winning entries by a single contestant will not increase the amount an individual contestant may win; and
    - (P) The telephone number and address where the sponsor's customer service department can be contacted, and the office hours for the customer service department.
  - (ii)(A) All covered communications shall contain a stand-alone insert in twelve-point bold-face type that discloses the contest facts. The insert must contain the following statements that must be placed in a box entitled "Contest Facts" and such title must be in at least fourteen-point bold-face type:
- 31 (I) This is a contest of skill. This contest includes several 32 rounds of puzzles that require mathematical, verbal, or other skills. 33 Each round will be substantially more challenging and difficult to 34 solve;
- 35 (II) The winner will not be determined until the end of the 36 contest. To win this contest you must receive the highest score in the 37 final round of puzzles. In the event of a tie, all winners will share 38 the prize equally;

1 (III) This contest will end on (date). See contest rules for the 2 entry deadline; and

- (IV) This is not a sweepstakes. There is no "chance" or "luck" involved in this contest;
- (B) The contest facts box shall also include, below the statements in (c)(ii)(A) of this subsection, a disclosure of the individual and distinct name of the skill contest offered, the identity of the prize or prizes offered in each game, the number of rounds involved in the contest, the total amount of all required fees to participate and win the contest, and the ending date of the contest by which time the winner will be determined. Such information shall be presented in a grid format, in at least ten-point type; and
- (C) The contest facts box shall contain no matter other than matter required by (c)(ii) of this subsection and shall not be overlaid with any graphic design, text, or color from outside the box. The background of the box shall be in a color or shade that contrasts with the text in the box in such a manner that the text is clearly distinct from the background and easily read.
- (iii) The refund policy, appearing in at least ten-point type shall be prominently presented as a separate disclosure from the contest rules and the contest facts. Each sponsor's refund policy shall be as follows:
- (A) Regardless of the reason for the request, the sponsor of a skill contest shall provide any customer a full refund for any open contest before that customer is notified that a losing entry has been submitted; and
- (B) If a refund request is accompanied by any information indicating that a consumer has not fully understood, has acted irresponsibly or inappropriately, or is confused or otherwise lacks the ability to knowingly and voluntarily enter a skill contest, the sponsor or promoter of a skill contest shall deliver a full refund for all contests, even if the contests are closed, and even if the consumer is notified of an incorrect entry. When a customer is given a refund pursuant to this section he or she shall automatically be put on a do not contact list and shall not be generated any new covered communications. The name and address of such customer shall not be rented or sold to others.

p. 17 HB 1821

NEW SECTION. Sec. 6. A new section is added to chapter 19.170 RCW to read as follows:

3

4

5

6 7

8

10

20

2122

2324

25

26

27

28

- RAIN CHECKS. (1) If a prize is not available for immediate delivery when a recipient attempts to collect or redeem a prize, the sponsor must award a prize of equal or greater value, a rain check, or the cash value for the verifiable retail value of a prize in lieu of a prize.
- (2) If a rain check issued in lieu of a prize cannot be honored within thirty days, the sponsor must award the cash value for the verifiable retail value of a prize.
- 11 (3) A rain check must include the following language in a 12 conspicuous statement of recipients' rights printed in type at least as 13 large as the typeface used in the standard text of the offer:
- "If you receive a rain check in lieu of the prize, you are entitled by law to receive the prize, an item of equal or greater value, or the cash equivalent of the offered prize within thirty days of the date on which you claimed the prize."
- NEW SECTION. Sec. 7. A new section is added to chapter 19.170 RCW to read as follows:
  - DEMONSTRATIONS, SEMINARS, OR SALES PROMOTIONS. (1) If a person is required or invited to view, hear, or attend a sales presentation in order to claim a prize that has been awarded, may have been awarded, or will be awarded, the requirement or invitation must be conspicuously disclosed to the person in the offer in bold-face type at least as large as the typeface used in the standard text of the offer.
  - (2) Before a demonstration, seminar, or sales presentation begins, the sponsor must inform the person of the prize, if any, the person will receive.
- 29 (3) A prize or a voucher, certificate, or other evidence of 30 obligation given instead of a prize must be given to a person at the 31 time the person is informed of the prize, if any, the person will 32 receive.
- 33 (4) The offer, or a copy of the offer, must be returned to the 34 person receiving the prize at the time the prize is awarded.
- NEW SECTION. Sec. 8. A new section is added to chapter 19.170 RCW to read as follows:

TELEPHONE ENTRIES. If a person is required or allowed to enter the sweepstakes or contest, or purchase any goods or services or pay any money in connection with a sweepstakes or contest, through a telephone call, the odds of winning each prize, all conditions for receiving the prize, and the no purchase necessary message must be read to the person during the telephone call before accepting the entry, purchase, or payment.

1 2

3

4 5

6 7

- 8 **Sec. 9.** RCW 19.170.050 and 1991 c 227 s 5 are each amended to read 9 as follows:
- 10 (1) No person may produce, advertise, offer for sale, sell, distribute, or otherwise transfer for use in this state a simulated check unless the document bears the phrase "THIS IS NOT A CHECK," diagonally printed in type at least as large as the predominant typeface in the simulated check on the front of the check itself.
- (2) No person, other than a financial institution, may produce, 15 16 advertise, offer for sale, sell, distribute, or otherwise transfer for 17 use in this state a continuing obligation check. A financial institution may not issue a continuing obligation check unless the 18 document bears the phrase "THIS IS A LOAN" or "CASHING THIS REQUIRES 19 20 REPAYMENT, diagonally printed in type at least as large as the 21 predominant typeface in the continuing obligation check on the front of 22 the check itself.
- NEW SECTION. Sec. 10. The following acts or parts of acts are each repealed:
- 25 (1) RCW 19.170.030 (Disclosures required) and 1999 c 31 s 1 & 1991 c 227 s 3; and
- 27 (2) RCW 19.170.040 (Disclosures--Prizes awarded--Rain checks) and 28 1991 c 227 s 4.
- NEW SECTION. Sec. 11. Captions used in this act are not part of the law.

--- END ---

p. 19 HB 1821